

# Continuing the Journey: Beyond On-Time & On-Budget

Dashboard 3.0

Gary R. Allen, Ph.D. Chief of Technology, Research, Innovation

March 14, 2007



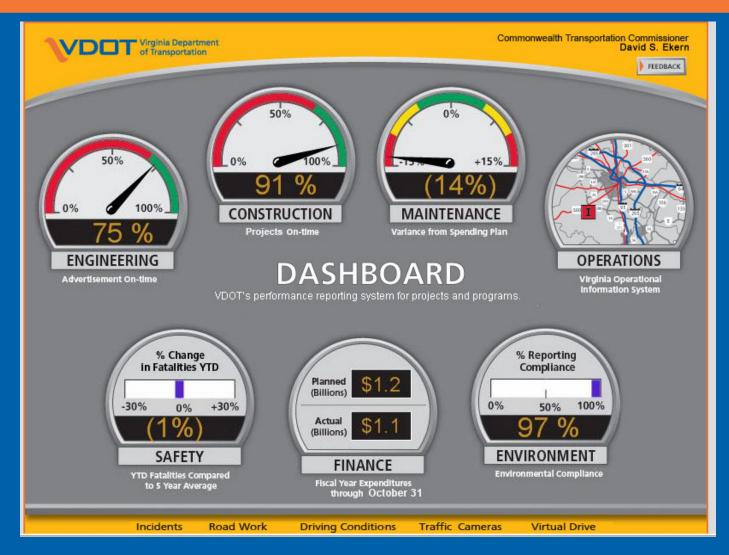
# Dashboard History

- Dashboard 1.0 released in March 2003
  - Construction On-Time & On-Budget
  - Maintenance On-Time & On-Budget
- Dashboard 2.0 released in July 2005
  - Engineering
  - Construction
  - Maintenance
  - Operations

- Safety
- Finance
  - Environmental Compliance



## DASHBOARD -TODAY



http://dashboard.virginiadot.org



## Dashboard Details - TODAY

## Engineering

- Studies
- Design
- Project Cost Estimation

#### Construction

- On-time
- On-budget

#### Maintenance

- 2006 Pavement Resurfacing
- Bridge Conditions
- Tracking Highway Maintenance and Operations Fund

#### Environment

Compliance Reporting

#### **Finance**

- Actual vs. Forecast Expenses
- Actual vs. Planned Cash
- Labor Expense Statistics
- Consultant and Construction
   Contract Balances

## Safety

- Number of Crashes
- Fatalities
- Statewide Fatality Rate

## Operations

Road Conditions & Link to 511 Virginia



## Dashboard 3.0 Goals

- Move Beyond On-Time & On-Budget
- Focus on Overall Accountability
- Provide Public Facing Measures
- Incorporate "Multiple Scorecards"
- Continue Data Driven Approach
- Continue Public Transparency



## DASHBOARD 3.0 ARCHITECTURE

- Highway Condition
- Highway Performance
- Highway Safety
- Finance: Revenue and Spending
- Customer Satisfaction
- VDOT Management Performance



## System Condition

- Pavements
- Bridges
- Other

### Note:

- Rating Scale Proposed: Good, Fair, Poor
- Listing of Pavement and Bridge Projects
- State Jurisdiction: Information will be provided
- Local Jurisdiction: Including locality information is a goal; data a challenge



## System Performance

- Managing Congestion
  - For Example:
  - HOV Performance
  - Major Commuter Route Performance
  - Incidents & Clearing Time Statewide and on Major Routes



## Safety

- Crashes
- Fatalities
  - Fatalities from Road Departures
  - Fatalities from Intersection Crashes
- Injuries
  - Injuries from Intersection Crashes
  - Injuries from Road Departures
- Work Zone Crashes, Injuries & Deaths

#### Note:

- Measures link to Draft Strategic Highway Safety Plan
- Year-to-date
- Last Year-to-date
- Five Year average
- Compare with National and Several Other States



## Finance: Revenue and Spending

- Revenue: Forecast, Actual
- Expenditures: Forecast, Actual
- Purchasing Power Trends
  - Drill-downs for detailed financials on:
    - Project Development
    - Construction
    - Maintenance



## **Customer Satisfaction**

- Overall Roadway Maintenance
- Pavement Smoothness—Ride Quality
- Emergency Response & Snow Removal
- Signs & Markings
- Bridges
- Rest Areas & Welcome Centers
- Litter Removal
- Roadside Appearance
- Travel & Congestion Information
- Communication With the Public



## Management Performance

#### Project Development

- On Time On Budget Quality
- Studies, Advertisement, Cost Estimation

#### Project Delivery

- On Time On Budget Quality
- Active, Completed, Environmental Compliance

#### **Governor's Scorecard Measures**

#### Human Resources

- Employee retention and attraction
- Fairness and Diversity
- Employee Performance Management
- Training and development
- Health and safety

#### Government Procurement

- eVA, SWAM
- •IT/Enterprise Architecture Initiatives
  - It Planning
  - Enterprise Collaboration and Improvement

#### Financial Management

- Budget Plan
- Internal Controls
- APA Audits
- Prompt Pay
- Disbursement Policies

#### Performance Management

- Strategic Planning
- Communicates Agency Performance Management
- Acts to correct and Enhance Agency Performance
- Continuity of Operations
- Resource Stewardship